86 - Personal Device Policy

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Version 1.0

Purpose

Fitchburg State University grants its employees the privilege of using personal tablets, laptops and smartphones for work. Fitchburg State University reserves the right to revoke this privilege if users do not abide by the policies and procedures outlined below. This policy is intended to protect the security and integrity of Fitchburg State University's data and technology infrastructure.

Scope

The scope of this policy applies to all members of the Fitchburg State University community and any affiliates or devices connecting to Fitchburg State University's network.

Policy

Personal device acceptable use is defined as:

- Business use: activities that directly or indirectly support the business of Fitchburg State University
- •Devices may not be used on the Fitchburg State network at any time to: store or transmit illicit materials, harass others or otherwise perform actions contrary to the Acceptable Use Policy or other policies of the University.
- •Employees may use their mobile device to access the following company-owned resources: email, calendars, contacts, documents, etc.

Devices and support:

- •Smartphones including iPhone and Android phones are allowed and must have storage encryption turned on.
- •Tablets including iPad and Android are allowed and must have encryption turned on.
- •Connectivity and personal device issues are supported by IT Help Desk as best they can.
- •Devices may need to be presented to IT for proper provisioning, review and configuration of standard apps before they can access the network.

Security

- •In order to prevent unauthorized access, devices must be configured according to Fitchburg State's policies and be password protected to access the company network.
 - •Data stored must be encrypted on all devices to University encryption standards.
- •Employees may be prevented from downloading, installing and using any app that is not allowed per licensing on the company's list of approved apps.
- •The employee's device may be remotely disconnected and/or data wiped if 1) the device is lost, 2) the employee terminates his/her employment, 3) IT detects a data or policy breach, a virus or similar threat to the security of the company's data and technology infrastructure.

Risks/Liabilities/Disclaimers

- •While IT will take every precaution to prevent the employee's personal data from being lost in the event it must repair or wipe a device, it is the employee's responsibility to take additional precautions, such as backing up email, contacts, etc.
- •The university reserves the right to disconnect devices, disable services or delete data without notification or user approval.
- •The employee is expected to use his or her devices in an ethical manner at all times and adhere to the university's acceptable use guidelines.
 - •The employee is personally liable for all costs associated with his or her personal device.
- •The employee assumes full liability for risks including, but not limited to, the partial or complete loss of university and personal data due to an operating system crash, errors, bugs, viruses, malware, remote wipe command and/or other software or hardware failures, or programming errors that may render the device unusable.

Role

Staff: Understand and adhere to this policy.

<u>Management</u>: Determine who can bring personal devices to work. Periodically review access lists and notify IT when this list requires adjustment. Report suspected violations of this policy to the Information Security Program Manager.

<u>IT System Administrators</u>: Execute procedures defined for assigning and removing access, and device configuration. Ensure that access is authorized and assigned duties require access capabilities. Ensure that the IT infrastructure is protected against unauthorized access. Report suspected violations of this policy to the Information Security Manager.

<u>Chief Information Security Officer</u>: Oversee the Compliance of the Policy, review the policy periodically and update the policy as needed.

References CIS

- 1.1 Establish and Maintain a Detailed Enterprise Asset Inventory
- 1.2 Address Unauthorized Assets

References PCI

PCI Requirement 1 Requirement 5 Requirement 12

MA 201 CMR 17:00 Section 17.04

Enforcement

Any employee found to have violated this policy may be subject to disciplinary action, up to and including loss of access rights and/or termination of employment under adherence to their respective collective bargaining agreement. Students found to have violated this policy may have their access removed and may have additional actions taken as directed by the Student Code of Conduct.

Security Level Public